"MANAGEMENT ACCOUNTING PRACTICE"

In April 2013, at the Fifth Management Accounting Forum jointly organised by the State-owned Assets Supervision and Administration Commission of the State Council, Central University of Finance and Economics and *Xinlicai* magazine sponsored by the Ministry of Finance, the Company was awarded the "Management Accounting Practice" prize.

"BEST PUBLIC IMAGE"

On 26 May 2013, at the Eighth "Chinese Securities Cup" Awards Ceremony of Competitiveness and Credibility Survey of Chinese Listed Companies and the 2013 Forum on the Development of Chinese Capital Market organised by *Chinese Securities Journal* and the website www.sina.com, the Company was awarded the "Best Public Image" prize.

"OUTSTANDING AWARD FOR COMPREHENSIVE STRENGTHS" AND "ANNUAL RISK INTELLIGENCE ACHIEVEMENT AWARD"

On 8 June 2013, Deloitte released the list of winning enterprises of the Third Deloitte China Risk Intelligence Recognition Awards. The Company was awarded the "Outstanding Award for Comprehensive Strengths" and the "Annual Risk Intelligence Achievement Award" for its effective overall risk management.

"2012-2013 BEST CALL CENTER IN CHINA"

On 8 August 2013, at the Eleventh Summit Forum on China Call Center Industry and the Presentation Ceremony of Awards to Best Call Center and Best Manager in China organised by the Customer Relationship Management Committee of China Federation of IT Promotion, the Company was awarded the "Best Call Center in China" prize and it was the third consecutive year that the Company won this prize.

"MOST INFLUENTIAL INSURANCE BRAND OF THE YEAR"

On 26 October 2013, at the Sixth China Insurance Culture and Brand Innovation Forum and the Eighth Awards Presentation Ceremony of China Insurance Innovation Prize organised by *Insurance Culture* magazine, the Company successfully won 17 awards including the "Most Influential Insurance Brand of the Year" and ranked first in all property insurance companies for eight consecutive years in terms of the number of awards.

"2013 FINANCIAL INSTITUTION WITH SUPERIOR COMPETITIVENESS AND SOCIAL RESPONSIBILITY"

On 15 November 2013, the results of the 2013 Fifth Financial Institution with Superior Competitiveness, organised by *China Business Journal* and Chinese Academy of Social Sciences, were announced. The Company was awarded the "2013 Financial Institution with Superior Competitiveness and Social Responsibility" prize.

"TOP 100 COMPREHENSIVE STRENGTHS"

On 18 November 2013, the final winner list of 2013 "Top 100 Hong Kong-listed Companies" jointly held by Hong Kong Finet Group Limited and the website www.QQ.com was officially announced in Hong Kong. The Company was successfully ranked in the main list again, ranking the 39th in the "Top 100 Comprehensive Strengths", 11 places higher than that in 2012.



"GOLD PRIZE OF MANAGEMENT REFORM"

On 28 November 2013, at the Seventh Best Practices Awards Ceremony organised by *Business Review*, *The Claim Management Reform of PICC P&C* was awarded the "Gold Prize of Management Reform".

"2013 BEST NON-LIFE INSURANCE COMPANY IN ASIA"

On 5 December 2013, 21st Century Business Herald and the Finance Research Center of 21st Century Research Institute published the "2013 Asian Insurance Competitiveness Ranking Report". The Company was awarded the "2013 Best Non-life Insurance Company in Asia" prize.

"2013 ENTERPRISE OF THE YEAR"

On 8 January 2014, at the Moving to the Right Way – Awards Presentation Ceremony of the Eighth Social Responsibility Prize for People's Enterprises organised by the website www.people.com.cn, the Company was awarded the "2013 Enterprise of the Year" prize and was the only insurance company winning this prize.

"2013 OUTSTANDING CHINESE ENTERPRISE IN SOCIAL RESPONSIBILITY"

On 16 January 2014, at the Sixth China Enterprises Social Responsibility Summit jointly organised by the website www.xinhuanet.com and the Chinese Academy of Social Sciences, the Company was awarded the grand prize of "2013 Outstanding Chinese Enterprise in Social Responsibility".